

What do YOTs get back from the e-survey?

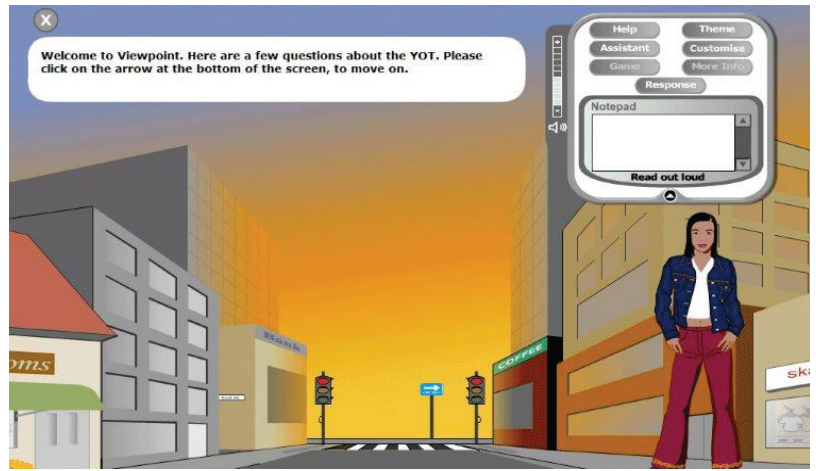
Each year HMI Probation will provide YOTs with a summary report showing your results against the national average. If you want more detail, HMI Probation are content for you to make arrangements directly with Viewpoint to receive additional reports from local data but charges will apply.

What support is available?

Viewpoint will provide remote support to set-up the questionnaire on your local computer equipment and if you require technical help after set-up Viewpoint will be happy to help.

I'm interested, what do I need to do?

You can contact us to discuss any aspect of the e-survey set up. Please call Kevin Ball on 07825 823382 or email kevin.ball@hmiprobation.gsi.gov.uk



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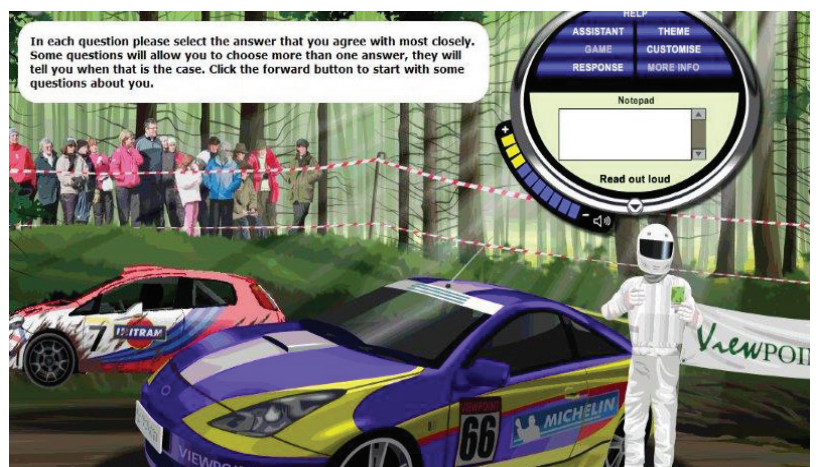
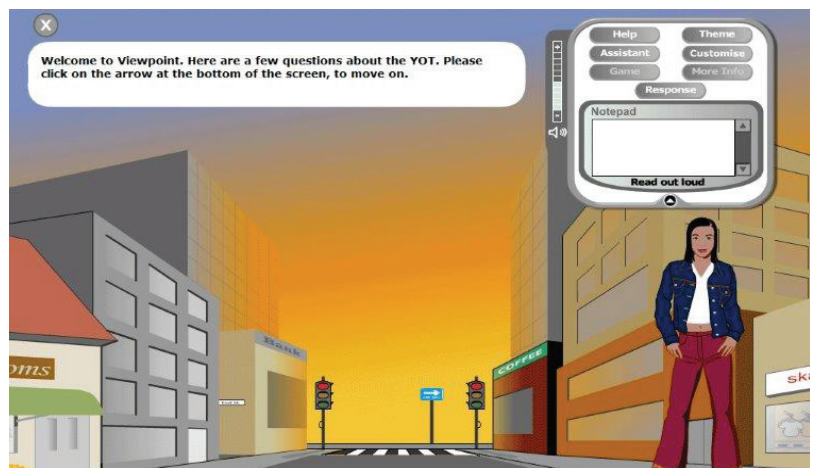
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Information for Youth Offending Teams

NEW e-surveys of Children and Young People's Views

(conducted via Viewpoint)

The Inspection of Youth Offending Work (IYOW) has been running since June 2012. As part of the inspection programme we collect the views of children and young people about their experiences with YOTs.

We have commissioned the Viewpoint organisation to undertake an internet-enabled survey which young people can do in your office or by using a link to their own computer, tablet or smartphone.

Set up is straightforward - as long there is an internet connection Viewpoint can email the YOT a link to their website for our survey, this is saved to the desktop, or in the favourites, and is clicked to start a survey.

Viewpoint will guide you through the whole process and get you started

*"Welcome to Viewpoint.
Here are a few
questions about the YOT..."*

*"We want to hear your views.
The people who inspect YOTs
will look at all the young
people's answers..."*

To get your free survey set up, email Kevin Ball on kevin.ball@hmiprobation.gsi.gov.uk

*"In each question please
select the answer that you
agree with most closely..."*

*"You do not give your name, but
we will ask some personal
questions..."*

"The HMI Probation e-survey has helped build relationships between workers and some of our less talkative young people as it is relaxed and informal whilst letting young people express their views objectively in a medium they feel they can relate to."

Sue Sheriden, North Lincolnshire YOT

YOTs should aim to get at least **20%** of young people to complete the survey once they are three to six months into sentence.

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