# ViewPOINT



# Informing and Listening

## 'I've got my phone, I've got the internet.....what more do I want?'

Young people want to be listened to and want to be kept informed.



#### The Viewpoint app

allows young people to provide instant feedback and allows organisations to keep young people informed.

It builds communication with young people, not just asking for feedback but by providing information

The app is easy to use and distribute to young people and caseworkers.



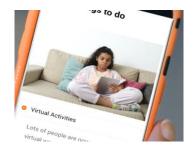
It can be downloaded from iOS and Android app stores

#### The Viewpoint app

allows organisations to keep young people informed through video messages, photo stories and other media.

Telling young people about successes, about what has been done in response to their feedback.

Demonstrating to young people a listening and responsive organisation.



The app content is created uniquely for each organisation and easily updated.

Organisations can let young people know 'what's going on'.

### Sending notifications

Young people can be kept informed by sending notifications to the app. The notifications can include links to other websites and documents.



*The Viewpoint app* allows young people to provide:

comments, compliments or complaints at any time, and feedback to inform individual plans

Telling organisations 'what's going on' in their lives.